



# Frequently Asked Questions



## 2016 Street and Utility Improvements

(N Starr Ave, E Hughes St, E&W River Dr, Summit Rd, Fairfield Rd)

What is the proposed schedule of construction activities?

It is anticipated that construction will begin in May, 2016. Initially, the contractor will set up traffic control signs to close the street to through traffic. Next, the pavement surface will be pulverized and existing curb will be removed and those materials either stockpiled and salvaged or hauled away. Base course from the road will then be removed and either hauled away or salvaged.

Utility construction will begin with Sanitary Sewer including new sanitary sewer main, manholes and services up to the right of way. Next, water main, hydrants, water valves, and services will be replaced. After that, new storm sewer piping, manholes and inlets will be installed.

After all utility construction is complete, work will begin on the proposed street improvements including street work, new sidewalk or trail where applicable, and curb & gutter. Material will be shaped in order to meet the proposed road, curb and gutter, sidewalk and trail grades. A base course of gravel will be placed on the subgrade and compacted followed by the construction of concrete curb and gutter, sidewalk or asphaltic trail and finally the pavement surface – typically in two layers.

Upon completion of the roadway construction, topsoil will be applied and graded to areas behind the curb and gutter, with seed and mulch applied to restore the turf. Trees and other landscaping amenities may be planted at this time. Lastly, any street signs and mail boxes will be installed (or reinstalled). Construction is anticipated to finish by the end of November, 2016.

How will my property be affected?

City staff, consultants and contractors will work to minimize the impact on each property along the project route. Access for local traffic will be maintained, but the route may be closed to through traffic for portions of the project. From a financial standpoint, the only part of the construction that will be assessed to adjacent property owners is half of the cost of the replacement of existing sidewalk on the west side of North Starr Avenue. The cost to these property owners is estimated at \$10-15 per lineal foot of sidewalk.

What about my landscaping items?

If you have existing landscaping items in the right-of-way such as boulders, planters, fences, or signs etc. these items should be removed prior to construction if possible. If it is not possible to remove these items, the contractor will remove the items during construction.

What about my mail?

For residents with a mailbox on the street, the contractor will meet with the post office or local carrier and they will discuss a plan that works best. Oftentimes the contractor will remove all mailboxes on the street and move them to the end of the block and create a mail “bank” at this location which keeps the mailboxes out of the way during construction. Residents can get their mail from this location each evening during construction and this also keeps the carrier from trying to get to multiple locations during construction. After construction, the mail boxes will be put back in a location close to its original location and the mail will be delivered as it was prior to construction.



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Water and sewer service information.

Sanitary sewer and water services will be installed from the sewer or water main, to the right of way line. The sanitary sewer services will be interrupted during a short time during the day of the installation. The contractor will set up temporary water service until the new water main is in service. If you desire to replace your sanitary sewer and/or water service from the right of way line to your home, you may contact a plumbing contractor ahead of time to get an estimate to do this work.

Some of the contractors that the City has worked with in the past are:

- Countryside Plumbing and Heating – 715-246-2660
- Knudtson Plumbing – 715-796-5436
- KO Construction – 715-381-7917
- Schmitt and Sons Excavating – 715-760-0486

**If you are planning to replace your sanitary sewer and water service, or relocate them to avoid potential tree removal, please let us know by 2/19/16. The City will coordinate with you and your plumbing contractor to ensure that the work can be done before the City's project begins.**

What about access to my residence?

The contractor will maintain temporary access to each residence each morning and evening. If you need to get in or out of your residence during the day, please try to coordinate ahead of time so the contractor can make sure they will be able to get you in or out.

What about my driveway?

Drive entrances will be replaced at varying distances from the centerline of the road based on the proposed grades of the new street. This may include new pavement in your driveway up to the right-of-way line as part of the construction project.

What about the trees?

A handful of trees may need to be removed as part of the project, primarily due to water and sewer service replacements. Tree removal *may* be avoided if the owner of the abutting property is intending to relocate the portion of their water/sewer service on their property. The City's intent is to install trees, where practical to replace any trees that are removed, with a goal of having a mix of mature and new trees spaced at 40 feet on average along the street.

How do I stay informed about the project?

The City of New Richmond will share important information, including project updates and meeting details, through the New Richmond News and the City's website and social media accounts. Plan to attend any public informational meetings to ask questions.

Who do I contact with questions?

Contact Jeremiah Wendt, Public Works Director for the City of New Richmond, with any additional questions. He can be reached at 715-246-4268 or [jwendt@newrichmondwi.gov](mailto:jwendt@newrichmondwi.gov).