



NEW RICHMOND RECYCLES FAQ



When is recycling collected?

Recyclables are collected every other week on **Mondays**. The City is divided into two sections with collection routes alternating between sections. “A Week” includes properties west of Knowles Avenue and “B Week” includes properties east of Knowles Avenue. A collection calendar and map is available on the City’s website.

Do I have to separate / sort recyclables?

No. All household recyclables can be placed in the 65-gallon wheeled cart provided by Advanced Disposal without sorting or bagging.

Is my residence included in the curbside recycling program?

Residences that are four units and less **or** have driveway access and an attached garage (townhome style configuration) are included in the program. ***Larger apartment buildings and commercial businesses are required to contract directly with a licensed hauler for recycling services.***

How are recycling services paid for?

The City bills for recycling on a monthly basis and remits collected payments to Advanced Disposal. Customers will see a recycling charge of \$4.88 per household, per month, on their utility bills. Leaf pickup and compost site charges (\$0.50) will be shown as a separate charge.

Are residents required to recycle?

Yes. Wisconsin law mandates recycling and the availability of recycling services (WI Statutes, Chapter 287). A summary of the Wisconsin Waste Reduction and Recycling Law can be found at <https://dnr.wi.gov/files/PDF/pubs/wa/WA422.pdf>

I just moved to New Richmond. Do I have to sign up for recycling?

No. Recycling is automatically included when you sign up for utility (electric/water/sewer) services. Recycling containers stay with the property, so there should be a recycling container already at your residence when you move in. Containers are delivered to new construction homes when all final inspections are passed and a Certificate of Occupancy is granted.

Do I have to do anything with the recycling container when I move out?

No. Recycling containers stay with the property.

Where can I dispose of / recycle items that are not included in the curbside program?

St. Croix County offers an A-Z Recycling & Disposal guide at <https://www.sccwi.gov/421/A---Z-Recycling-Disposal-Guide> and sponsors appliance, hazardous waste, electronics, and tire collection events.

Whom can I call/email with questions?

For a missed pickup or collection questions, contact Advanced Disposal at 651-487-8546 or email at stpaulmn@AdvancedDisposal.com.

For billing or general program questions, contact the City of New Richmond at 715-246-4268 or email at recycle@newrichmondwi.gov.